

LIMITED WARRANTY INFORMATION

CHX CANADA's warranty obligations are limited to the terms set forth below:

CHX CANADA warrants to the original purchaser that this product will be free of manufacturing defects in material and workmanship for a period of two (2) years from the original purchase date, or thirty (30) months from CHX CANADA's original invoice, whichever expires first.

The original purchase date as used herein shall mean the date stated in the vendor's original invoice.

CHX CANADA will, at its option, repair or replace this product without charge if it is found to be defective during the limited warranty period specified above. If CHX CANADA chooses, at its discretion, to replace any product for which there is a valid warranty claim, CHX CANADA shall replace the product with the same model or, if such model is not available, with a model which is, in CHX CANADA's reasonable judgment, the nearest compatible model available at the time of replacement. Note that each purchaser is limited to one (1) product replacement during the warranty period of the original claim.

NOT UNDER COVERAGE BY THIS WARRANTY

This limited warranty covers defects encountered in normal use of the product while operating according to the specifications set forth by CHX CANADA. The warranty is void and shall not apply to the following, including, but not limited to:

1. The failure or malfunction results from improper or negligent operation, abuse, misuse or maintenance or unauthorized alteration.
2. Malfunctions resulting from, or repairs necessitated by, uses of the product for purposes other than that for which it was designed, or resulting from flood, fire, wind, lightning, freezing, or any other natural disaster, an act of God, an act of destruction, theft, or accident.
3. Damages to the product that occur during shipment.
4. Damages caused by improper or faulty installation.
5. Products exposed to corrosive elements harmful to the structural integrity and durability of the product

CHX CANADA shall not be liable for any direct, special, incidental, or consequential damages caused by the use, misuse, or inability to use this product. CHX CANADA is under no legal obligations to rectify, including but not limited to, lost profits, downtime, goodwill, damages to or replacement of equipment and property. Purchaser assumes all risk and liability for loss, damage or injury to purchaser and purchaser's property and to others and their property arising out of the use, misuse or inability to use this product. This limited warranty shall not extend to anyone other than the original purchaser of the product.

MAKING A WARRANTY CLAIM

To file a claim under this warranty, the purchaser must do the following during the warranty period:

Before returning the product to CHX CANADA for warranty service, the purchaser must complete the Warranty Claims Form and fax it to CHX CANADA at (888) 974-8258. Upon preliminary assessment of the claim, CHX CANADA will send the purchaser a Request for Inspection Form, along with an Inspection Tag and a Return Merchandise Authorization (RMA) number. The Inspection Tag and RMA number must be clearly displayed and attached to the product on its return to CHX CANADA before it can be processed. Proper packing of the product in the original container, or equivalent, is the responsibility of the purchaser. This warranty does not cover expenses or labor for disassembly, removal, shipment, reassembly or reinstallation; the purchaser will be responsible for such costs.

CHX CANADA RESERVES THE RIGHT TO CHANGE SPECIFICATIONS OR DISCONTINUE MODELS WITHOUT NOTICE.